

## Global Failure Analysis Manager - Permanent Position (Tampa, FL)

### US Citizens or Permanent Residents Only

Develop and continuously Improve the Corporate Failure Analysis (FA) Services with the effective management of people, systems, procedures and materials/equipment. Drive a collaborative, plant, regional, global strategy that results in outstanding Failure Analysis services to Customers, Business Sectors, Business Units, Plants, and team members.

### Job Requirements

Bachelor's degree in an engineering discipline from a college or university related to the advanced technology field AND eight years experience in a research and development failure analysis and/or electronic assembly manufacturing environment. Masters degree in an engineering discipline from a college or university related to the advanced technology field AND previous management and/or supervisory experience preferred. International Travel required. Ability to speak fluently in English.

### Essential Duties and Responsibilities

#### Employee and Team Development:

- Recruit, interview and hire GOS FA team members.
- Identify individual and team strengths and development needs on an ongoing basis.
- Create and consistently update training curriculum/matrix.

#### Performance Management:

- Establish clear measurable goals and objectives by which to determine individual and team results (i.e. operational metrics, results against project timelines, training documentation, attendance records, knowledge of roles and responsibilities, personal development goals).

#### FUNCTIONAL MANAGEMENT RESPONSIBILITIES

- Know and understand the strategic directions of the GOS ME department, Operations, Business Development teams etc.
- Define, develop and implement Global FA strategies which contribute to Operations, Business Development strategic directions.
- Provide regular updates to the GOS ME Director, executives, and business development team on the execution of the Global FA strategy.
- Establish collaboration on Global FA development and implementation with Operations, business units, workcells, customers and suppliers.

#### TECHNICAL MANAGEMENT RESPONSIBILITIES

- Develop "3 tiered" Global FA strategy.
- Implement Global FA Strategy for on time with excellent, high quality tools and services.
- Continuously Improve the Global FA strategy, tools and services.
- Development of the Electronic Assembly Material Qualification capabilities.
- Participate in Customer meetings to deliver and clearly communicate the FA value add proposition.
- Drive continuous improvement through reporting, analysis and management.
- Assess the adequacy of deliverables submitted by the GOS FA team.
- Assure that your group's deliverables include useful tools, clearly presented, and professionally packaged for use by internal and external customers.
- Establish new systems if/where possible.

- Exchange knowledge and documentation with facilities worldwide to ensure information is shared throughout the organization.
- Offer new ideas and suggestions for improvement. Identify and implement new practices and processes.
- Demonstrate a commitment to customer service; anticipate, meet, and exceed expectations by driving root cause and solving problems quickly and effectively; making strategic customer issues the highest priority.
- Adhere to all safety and health rules and regulations associated with this position and as directed by supervisor.
- Comply and follow all procedures within the company security policy.